# CUSTOMER FEEDBACK FORM

**No.:**

GYSEV anno 1872

Please note that only fully completed and signed forms will be processed.
Please fill in all required fields legibly (in block letters) using a black or blue ballpoint pen.

| **Details of your feedback** | | |
|---|---|---|
| ☐ Complaint | ☐ Praise | ☐ Other |

| Departure station (according to ticket): | Departure time (hour : minute) | Date of trip (year – month – day) |
|---|---|---|
| | : | – – |
| Destination station (according to ticket): | Arrival time (hour : minute) | Ticket number |
| | : | |
| Train number or station to which the feedback refers: | | |
| | | |

| **Brief description of your feedback / Request in connection with the feedback** |
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| **Would you like a reply to your feedback?** | |
|---|---|
| ☐ Yes | ☐ No |

| **Contact details** *(please fill in if you requested a reply)* |
|---|
| Name: |
| E-mail address: |
| Phone number: |
| Mailing address: |
| |

| **Details for bank transfer** | |
|---|---|
| Name of account holder: | |
| Account number: | |
| Name of bank: | |

I hereby confirm that the information I have provided is true and that I am the rightful owner of the ticket:

Signature

– –
Date (year – month – day)

– – :
Date of receipt (year – month – day, hour: minute)

Signature and stamp of the recipient

Your personal data will be forwarded to the railway companies, service providers, organisations and institutions concerned solely for administrative and control purposes, which are essential for processing.